SYED A. RAZA

Senior Database Developer & MIS Specialist

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Portfolio: [techpeer.online](#) | Karachi, Pakistan

PROFESSIONAL SUMMARY

Results-driven Senior Developer with 8+ years of experience designing and implementing database management systems, financial applications, and MIS portals. Proven expertise in developing Progressive Web Applications (PWA) that streamline cash flow management and operational efficiency for enterprise clients. Strong background in data infrastructure design, system development, and cross-functional collaboration with finance teams to deliver data-driven solutions.

TECHNICAL SKILLS

Programming & Development: PHP, HTML, CSS, JavaScript, SQL
Database Management: MySQL, MariaDB, phpMyAdmin
Frameworks & Platforms: Firebase, XAMPP, Apache HTTP Server
Enterprise Software: MYSIS (Financial), Siebel CRM 7.0, AVAYA (Call Center)
Tools & Technologies: Progressive Web Apps (PWA), RESTful APIs, Version Control
Web Services: Web hosting management, server configuration, cloud deployment
Office Suite: Microsoft Excel (Advanced), Access, Word, PowerPoint
Design: Adobe Photoshop

PROFESSIONAL EXPERIENCE

Sr. Developer | ARY Services | Karachi

July 2016 – Present

Cash Management System (Progressive Web Application)

- Designed and developed a comprehensive Cash Flow Management and Control Portal serving 50+ vendor locations and multiple ARY E-Shops

- Implemented real-time cash flow monitoring dashboard, improving financial transparency and reducing reconciliation time by 40%

- Created centralized platform for tracking incoming/outgoing transactions across multiple channels (Cash, IBFT, CHQ/PO, Remittance)
- Developed digital cashbook module for expense management, enabling automated categorization and comprehensive financial reporting
- Collaborated directly with Finance Department to ensure compliance and accurate financial record-keeping
- Delivered PWA solution enabling offline functionality and cross-platform accessibility

Sr. Developer & MIS Control | ARY Laguna | Karachi

December 2020 – February 2022 (1 year 3 months)

MIS Portal (Progressive Web Application)

- Managed data infrastructure for membership sales system handling 1000+ individual customers and platinum agents
- Developed automated payment reconciliation system supporting multiple payment channels, reducing manual processing time by 60%
- Created payment processing module with integrated Withholding Tax (WHT) calculations and e-FBR verification
- Generated comprehensive financial reports for CFO and Finance Manager, supporting strategic decision-making
- Maintained data integrity across customer/agent databases while ensuring regulatory compliance

Customer Support | HBL, Remittance Services | Karachi

August 2015 – July 2016 (1 year)

- Provided First Call Resolution (FCR) for remittance services queries
- Handled customer inquiries regarding international money transfers and account services
- Maintained high customer satisfaction scores through efficient problem resolution

Phone Banking Officer | HBL | Karachi

September 2012 – August 2015 (3 years)

- Delivered First Call Resolution (FCR) for phone banking customers
- Processed banking transactions and resolved account-related issues

- Utilized MYSIS core banking software for customer account management

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KEY PROJECTS

Quotation/Invoicing System | LWD Advertising Company

- Developed automated quotation and invoicing system streamlining billing processes

- **Technologies:** PHP, MySQL, HTML, CSS

Import and Export Data Analysis Dashboard

- Created interactive dashboard for analyzing trade data with visual reporting capabilities

- Enabled data-driven decision making through real-time analytics

OrSYS (Online Receipts System)

- Built cloud-based receipt management system for Cash Receipt Vouchers (CRV) and Bank Receipt Vouchers (BRV)

- **Technologies:** Firebase, HTML, PHP, MySQL

CRM System | HBL Home Remittance Department Contact Center

- Developed customer relationship management system for remittance services

- **Live Demo:** techpeer.online

EDUCATION

Bachelor of Science in Computer Science
University of Karachi | 2002 – 2006

Higher Secondary Certificate (HSC)
Govt. Degree College North Karachi | 2000 – 2002

PROFESSIONAL COMPETENCIES

- Database Architecture & Design

- System Development & Requirements Analysis

- Financial Systems Integration

- Data Infrastructure Planning

- Cross-functional Team Collaboration

- Problem-solving & Critical Thinking

- Project Management & Task Prioritization

- Quick Learning & Adaptability

- Detail-oriented with Strong Analytical Skills

REFERENCES

Masood Ahmed Khan | Chartered Accountant / CFO, ARY Laguna (Pvt.) Ltd.
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Mr. Khurram Shahzad | Manager Finance, ARY Services (Pvt.) Ltd.
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Additional references available upon request